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Questions & Answers



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Pavilion 27" Touch-Screen All-In-One - Intel Core i7 - 12GB Memory - 16GB Solid State Drive - HP finish in blizzard white

Model: 27-R014 | **SKU:** 6111306

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Q: Can external speakers be attached to rhe HP pavilion 27" ? If yes how? I do not see a speaker jack.

Asked 3 years ago by flickerflick.

A: Thank you for reaching out. This computer has built in speakers but you can use either a USB to 3.5mm adapter or use the 3.5mm jack built into the bottom of the computer.

Answered 3 years ago by HP Team



Helpful (0)

[Unhelpful \(0\)](#)

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Q: What type of warranty does it have

Asked 3 years ago by Randy.

A: Only 1 year, but you can buy extra. I'm happy with it so far.

Answered 3 years ago by CatLoverSupreme **Verified Purchase**

Helpful (0)

[Unhelpful \(0\)](#)

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Q: Since there are many adapter varieties, Can I get link to a sata-to-m.2 adapter, mentioned in a previous answer: In order to replace the 1tb HDD you would have to use a SATA to M.2 adapter. The Intel Optane module currently occupies the M.2 slot.

Asked 3 years ago by Instagram.

A: Thank you for reaching out. You will want to specifically pull up the service and maintenance guide for this PC on support.hp.com and inside that manual will list the part number for the SATA

to M.2 adapter.

Answered 3 years ago by HP Team



Helpful (0)

[Unhelpful \(0\)](#)

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Q: Can the EXISTING 1TB hard drive be upgraded? What type of form factor is the 1TB hard drive? M.2, SATA, etc?

Asked 3 years ago by Instagram.

A: Thank you for reaching out. The 1TB HDD is a SATA drive and can be swapped out for any other drive you like.

Answered 3 years ago by HP Team



Helpful (0)

[Unhelpful \(0\)](#)

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Q: Are all of the external media ports on the back? I use USB flash drives frequently and would prefer a front port.

Asked 3 years ago by JM78.

A: Yes unfortunately all the USB ports are on the back but it's really not a problem. I use the usb's also for my work. This computer is really a good buy and I am glad I got it.

Answered 3 years ago by Marine1 **Verified Purchase**

Helpful (0)

[Unhelpful \(0\)](#)

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Q: Is it possible to place a graphic card in this computer before I get it?

Asked 3 years ago by CGaL8.

A: Thank you for your question. This model does not have the ability to have a GPU added for you. You would have to get the model preconfigured that way for you.

Answered 3 years ago by HP Team



Helpful (0)

[Unhelpful \(0\)](#)

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Q: will it burn cd's?

Asked 3 years ago by Anonymous.

A: Oh yes!

Answered 3 years ago by Anonymous **Verified Purchase**

Helpful (0)

[Unhelpful \(0\)](#)

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Q: What are the M.2 specs on the 27-R014? I would like to replace the 1TB drive with an M.2 ssd.

Asked 3 years ago by Instagram.

A: Thank you for your question. In order to replace the 1tb HDD you would have to use a SATA to M.2 adapter. The Intel Optane module currently occupies the M.2 slot.

Answered 3 years ago by HP Team



Helpful (1)

[Unhelpful \(1\)](#)

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Q: can an external cd drive be attached to HP pavilion 27 inch all in one model 27-R014

Asked 3 years ago by jerryflickhp27r1046.

A: Thank you for your question. You can connect an external CD/DVD drive to this PC!

Answered 3 years ago by HP Team



Helpful (0)

[Unhelpful \(0\)](#)

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Q: I just got this. I set it up the other night & everything seemed to be working but the next morning the only thing it will do is turn on. The only thing that will open for me is the hp solution. Any ideas of what the problem could be?

Asked 3 years ago by AL.

A: Did you finish setting it up?? Did you go through all the steps? Did you register it, sync it to your phone? Ask Cortana to "finish setting up"!!

Answered 3 years ago by Mygirlisabitch **Verified Purchase**

Helpful (0)

[Unhelpful \(0\)](#)

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Q: What is it's gpu or graphics card? I need to know since I plan on running games with it.

Asked 3 years ago by Autumn.

A: This has a built in Intel HD Graphics 630 which is integrated with the CPU.

Answered 3 years ago by CommunityAnswer

Helpful (0)

[Unhelpful \(0\)](#)

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Q: My computer will not turn on bi bought this yesterday from Best Buy. It worked fine last night. Now this morning it will not turn on. What do I do?

Asked 3 years ago by Anonymous.

A: IDK. Mine did the same. I'm taking mine back to Best Buy. Did you get your issue resolved?

Answered 3 years ago by Wrsmith223 **Verified Purchase**

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Q: Does this unit have a dedicated graphics card or embedded? If embedded is it upgradeable in any way?

Asked 3 years ago by Floyd.

A: This unit comes with the built in Intel HD Graphics 630 integrated with the CPU.

Answered 3 years ago by CommunityAnswer

Helpful (0) [Unhelpful \(0\)](#) | [Report](#) | [Answer this question](#)

Q: What is the maximum processor speed it can go up to in gigahertz


Asked 3 years ago by Mahmudov.


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Q: how many wires are required to connect to this machine

Asked 3 years ago by Anonymous.

A: 1 power cable, that's it. Keyboard and mouse are wireless.


Answered 3 years ago by burnsieboy  **Verified Purchase**


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Q: Does it support a stylus/pen. If yes, which model?

Asked 3 years ago by akar.

A: yes, the HP or the Bamboo. Bamboo is better.

Answered 3 years ago by timm  **Verified Purchase**


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Q: Is this all in one computer, good for gaming? Such as fortnite, rules of survival, & etc?

Asked 4 years ago by Jacky.

A: Yes, this computer can be used for gaming. However, there is no specific information about which games can be played.

Answered 3 years ago by CommunityAnswer

Helpful (0) [Unhelpful \(0\)](#) | [Report](#) | [Answer this question](#) | [Show more answers \(1\)](#) 

Q: Is the screen really 27" or is this measurement including the stand?

Asked 4 years ago by Nicole.

A: The screen on the HP 27" i7 All-in-one is indeed 27 beautiful inches at the diagonal (23 inches wide; 13.25 inches tall).

Answered 4 years ago by occasionalflyer **Verified Purchase**

Helpful (0)

Unhelpful (0)

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Q: Does this have a DVD/CD burner in it?

Asked 4 years ago by Cooper.

A: Yes, this unit has a DVD/CD burner in it.

Answered 4 years ago by CommunityAnswer

Helpful (0)

Unhelpful (0)

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Q: Would this be great for video chats?

Asked 4 years ago by NEON.

A: In my opinion (Just my personal opinion). Yes. I think this little beauty should be more than adequate for your video chat needs.

Answered 4 years ago by hitsuyoo

Helpful (0)

Unhelpful (0)

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